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TELEFONÍA CORPORATIVA (LOCAL, SIP, E1) Y PBX DISTRIBUIDO

Anexo de Orden de Servicio (AOS)

Contrato No.	GC-CPST-33769-18	Orden de Servicio No	
Razón Social	RST ASOCIADOS PROJECTS S.A.S.		
Representante Legal	Richard Giovanny Suarez Torres		

1. Detalles Generales

Dirección de Facturación	**CLL 130 A # 58 A 29 PISO 3**
Ciudad	**BOGOTA**
Contacto Técnico Principal	**Marcela Salinas Cel 3212417728 Mail marcela.salinas@rstasociados.com.co**
Contacto Administrativo	**Marcela Salinas Cel 3212417728 Correo marcela.salinas@rstasociados.com.co**
Contacto técnico en centro de soporte	**Jean Carlos Iglesias Correo Cel 314 4817817 'soporte' Correo soporte@rstasociados.com.co>**

2. Condiciones Técnicas del Servicio

2.1. Tipo de Servicio

SIP	**X**	**E1**		**LOCAL**		**PBX DISTRIBUIDO**	

2.2. Telefonía Corporativa (Local, SIP, E1)

	DESCRIPCIÓN DE LA SEDE	Cantidad de líneas	Minutos mensuales incluidos en el Plan	Tipo de Línea			Señalización
				Básica	E1	Troncal SIP	
1	CLL 130 A # 58 A 29 PISO 3	150	ILIMITADO			X	
2							
3							
4							
	TOTALES	**150**					

2.3. PBX Distribuido

Cantidad de líneas	Minutos mensuales incluidos en el Plan	Tipo de Línea		
		Local	E1	Troncal SIP

2.3.1. Numeración asignada por ciudad

CIUDAD	NUMERACION VIRTUAL	CIUDAD	NUMERACION VIRTUAL	CIUDAD	NUMERACION VIRTUAL
BOGOTA		**MEDELLIN**		**IBAGUE**	
TUNJA		**BARRANQUILLA**		**CUCUTA**	
VILLAVICENCIO		**CARTAGENA**		**BUCARAMANGA**	
FACATATIVA		**SANTAMARTA**		**DUITAMA**	
GIRARDOT		**MONTERIA**		**SOGAMOSO**	

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YOPAL		VALLEDUPAR		FLANDES	
CALI		SINCELEJO		RIVERA	
BUENAVENTURA		PEREIRA		AIPÉ	
PASTO		ARMENIA		LEBRIJA	
POPAYAN		MANIZALES		SANTADER DE QUILICHAO	
NEIVA		MARCAR CON UN "SI" UNICAMENTE LAS CIUDADES EN LAS QUE SE REQUIERE ASIGNAR NUMERACION VIRTUAL			

2.4. SERVICIOS ADICIONALES TELEFONIA

2.4.1. Categoría de llamadas que quedan restringidas para SERVICIO prestado sobre red de Fibra Óptica (FO)

Sede	LE	LDN	LDI	MOVIL
1				
2				
3				
4				

2.4.2. Servicios Suplementarios

			CANTIDAD			
Servicio Suplementario	Aplica para	Unidad de medida	Sede 1	Sede 2	Sede 3	Sede 4
Conferencia entre tres	Sólo líneas básicas	Líneas				
Transferencia de llamada	Sólo líneas básicas	Líneas				
Recordatorio de eventos	Sólo líneas básicas	Líneas				
IP CENTREX	Líneas básicas y SIP					
Configuración de PBX	Sólo líneas básicas	Números				
Marcación directa a extensión (DID)	E1s digitales o Troncales SIP	Números	**15**			
Bloqueo llamadas con código secreto	Sólo líneas básicas	Líneas				
Conexión sin marcar	Sólo líneas básicas	Líneas				
Llamada en espera	Sólo líneas básicas	Líneas				
Marcación abreviada	Sólo líneas básicas	Líneas				
Identificador de llamada	Sólo líneas básicas	Líneas				
Fax a e-mail	Todo tipo de línea	Líneas				
Teléfono Virtual	Todo tipo de línea	Líneas				
Otro:						

3. Detalles de los Sitios de Instalación

Sede	Dirección	Barrio	Ciudad	Teléfono	Contacto Técnico	Cargo
1	CLL 130 A # 58 A 29 PISO 3	Bogotá	Bogotá	314 4817817	Jean Carlos Iglesias	Ingeniero TI
2						
3						
4						

4. Persona autorizada para solicitar Novedades del servicio:

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TELEFONÍA CORPORATIVA (LOCAL, SIP, E1) Y PBX DISTRIBUIDO

Nombre y Apellidos completos	Jean Carlos Iglesias		
Tipo de Documento	CC	Número de Documento	
Correo Electrónico	soporte@rstasociados.com.co>		

5. Tarifas

INCIDENTE VENTA	SEDE	DESCRIPCION SERVICIO	NUMERO DE LÍNEAS	CARGO INSTALACION SIN IVA	CARGO MES PLAN SIN IVA	PRECIO MINUTO INCLUIDO SIN IVA	OTROS IMPUESTOS O TASAS MUNICIPALES
	1	**TRONCAL SIP - CLL 130 A # 58 A 29 PISO 3**	150	**0**	**4.500.000**	**0**	**0**

6. Término de duración del Servicio

Un Año [ ] Dos Años [X] Tres Años [ ] Cuatro Años [ ] Cinco Años [ ]

Contados a partir de la fecha de recepción de los servicios que consta en el Acta de Instalación del Servicio

7. Plazo de instalación.

Un mes [X] Dos meses [ ] Tres Meses [ ] Otro [ ] Cual _____

Estimados a partir de la firma del presente AOS y sujeto al cumplimiento de los requisitos de instalación por parte del cliente.

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Pegar en este espacio, el contenido de las "Condiciones Técnicas Especiales" del Anexo Técnico de la Oferta Comercial, en caso de existir.

EL SUSCRIPTOR

Firma: DocuSigned by: Richard Giovanny Suarez Torres 938670AAE2F1422...

Nombre: Richard Giovanny Suarez Torres

C.C: 79.576.294

Correo electrónico: marcela.salinas@rstasociados.com.co

Ciudad y fecha_____ **BOGOTA, 11/03/2024**_____

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Certificado de finalización

Identificador del sobre: 7D5C10742145486B85D9B3C5E3751298
Asunto: FIJO_RST ASOCIADOS TRONCAL SIP CENTRALIZADA MARZO 2024
Sobre de origen:
Páginas del documento: 5
Páginas del certificado: 5
Firma guiada: Activado
Sello del identificador del sobre: Activado
Zona horaria: (UTC-05:00) Bogotá, Lima, Quito, Rio Branco

Firmas: 3
Iniciales: 0

Estado: Completado

Autor del sobre:
Harold Steven Martinez Vivas
Rua Henri Dunant, 780 - Torre A e Torre B
SP, SP 04709-110
harol.martinez@claro.com.co
Dirección IP: 190.158.105.26

Seguimiento de registro

Estado: Original
11/03/2024 21:02:15

Titular: Harold Steven Martinez Vivas
harol.martinez@claro.com.co

Ubicación: DocuSign

Eventos de firmante	Firma	Fecha y hora
HAROLD STEVEN MARTINEZ VIVAS harol.martinez@claro.com.co Consultor Comercial Claro Colombia Nivel de seguridad: Correo electrónico, Autenticación de cuenta (ninguna)	DocuSigned by: HAROLD STEVEN MARTINEZ VIVAS CF5C3F6B73544CC... Adopción de firma: Estilo preseleccionado Utilizando dirección IP: 190.158.105.26	Enviado: 11/03/2024 21:25:30 Visto: 11/03/2024 21:25:38 Firmado: 11/03/2024 21:25:42
Divulgación de firma y Registro electrónicos: No se ofreció a través de DocuSign		
Richard Giovanny Suarez Torres marcela.salinas@rstasociados.com.co Nivel de seguridad: Correo electrónico, Autenticación de cuenta (ninguna)	DocuSigned by: Richard Giovanny Suarez Torres 938670AAE2F1422... Adopción de firma: Estilo preseleccionado Utilizando dirección IP: 186.115.221.194	Enviado: 11/03/2024 21:25:44 Visto: 13/03/2024 12:52:50 Firmado: 13/03/2024 12:53:10
Divulgación de firma y Registro electrónicos: Aceptado: 13/03/2024 12:52:50 ID: c7cf0cb0-8c1b-47af-805e-21676a6df498		
DIANA OSPINA diana.ospina.s@claro.com.co Gerente Comercial Claro Colombia Nivel de seguridad: Correo electrónico, Autenticación de cuenta (ninguna)	DocuSigned by: DIANA OSPINA 4E03F1B35EFA426... Adopción de firma: Estilo preseleccionado Utilizando dirección IP: 191.156.58.117 Firmado con un dispositivo móvil	Enviado: 13/03/2024 12:53:11 Visto: 13/03/2024 16:07:58 Firmado: 13/03/2024 16:08:04
Divulgación de firma y Registro electrónicos: No se ofreció a través de DocuSign		

Eventos de firmante en persona	Firma	Fecha y hora

Eventos de entrega al editor	Estado	Fecha y hora

Eventos de entrega al agente	Estado	Fecha y hora

Eventos de entrega al intermediario	Estado	Fecha y hora

Eventos de entrega certificada	Estado	Fecha y hora

Eventos de copia de carbón	Estado	Fecha y hora

Eventos del testigo	Firma	Fecha y hora

Eventos de notario	Firma	Fecha y hora

Resumen de eventos del sobre	Estado	Marcas de tiempo
Sobre enviado	Con hash/cifrado	11/03/2024 21:25:30
Certificado entregado	Seguridad comprobada	13/03/2024 16:07:58
Firma completada	Seguridad comprobada	13/03/2024 16:08:04
Completado	Seguridad comprobada	13/03/2024 16:08:04

Eventos del pago	Estado	Marcas de tiempo

Divulgación de firma y Registro electrónicos

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